GENERAL SUMMARY
The Main Library was open 69 hours each week. Hours increased to 72 per week when the building was open on Sundays from January through May and September through December. Hope Branch was open 55 hours per week. Bookmobile schedules of January-May, June-August, and September-December were maintained.

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2013</th>
<th>Change 2013 from 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation of All Materials</td>
<td>1,065,291</td>
<td>923,005</td>
<td>-13.36%</td>
</tr>
<tr>
<td>Circulation of Downloadables</td>
<td>63,654</td>
<td>106,009</td>
<td>+66.54%</td>
</tr>
<tr>
<td>Requests for Materials</td>
<td>33,865</td>
<td>35,445</td>
<td>+4.66%</td>
</tr>
<tr>
<td>Interlibrary Loans</td>
<td>11,156</td>
<td>11,887</td>
<td>+6.55%</td>
</tr>
<tr>
<td>Reference Questions Answered</td>
<td>34,901</td>
<td>42,386</td>
<td>+21.45%</td>
</tr>
<tr>
<td>Public Computer Use</td>
<td>69,359</td>
<td>65,727</td>
<td>-5.24%</td>
</tr>
<tr>
<td>Wireless Access to Internet (estimated)</td>
<td>NA</td>
<td>24,350</td>
<td></td>
</tr>
<tr>
<td>Online Data Base Use</td>
<td>85,542</td>
<td>98,318</td>
<td>+14.93%</td>
</tr>
<tr>
<td>Programs Provided</td>
<td>1,554</td>
<td>1,740</td>
<td>+11.97%</td>
</tr>
<tr>
<td>Program Attendance</td>
<td>23,682</td>
<td>32,464</td>
<td>+37.08%</td>
</tr>
<tr>
<td>Meeting Rooms Use non-BCPL events</td>
<td>935</td>
<td>920</td>
<td>-1.60%</td>
</tr>
<tr>
<td>Attendance non-BCPL events</td>
<td>12,863</td>
<td>10,962</td>
<td>-18.40%</td>
</tr>
<tr>
<td>Door Count for Main and Hope Branch</td>
<td>NA</td>
<td>333,421</td>
<td></td>
</tr>
<tr>
<td>Adult Borrowers</td>
<td>54,674</td>
<td>57,958</td>
<td>+6.01%</td>
</tr>
<tr>
<td>Teen Borrowers</td>
<td>10,219</td>
<td>10,497</td>
<td>+2.72%</td>
</tr>
<tr>
<td>Child Borrowers</td>
<td>14,244</td>
<td>14,845</td>
<td>+4.22%</td>
</tr>
<tr>
<td>Home Page Unique Visitors</td>
<td>128,545</td>
<td>138,057</td>
<td>+7.40%</td>
</tr>
<tr>
<td>Home Page Hits</td>
<td>357,275</td>
<td>361,214</td>
<td>+1.10%</td>
</tr>
<tr>
<td>Catalog Use</td>
<td>NA</td>
<td>485,391</td>
<td></td>
</tr>
</tbody>
</table>

MATERIALS
During 2013 items were added by purchase or donation. Older and damaged items were removed by discarding and sold in the Library Associates’ continuous book sale.

<table>
<thead>
<tr>
<th>Format</th>
<th>Volumes Added in 2013</th>
<th>Volumes Withdrawn in 2013</th>
<th>Volumes Owned as of 12/31/13</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books and Paperbacks</td>
<td>16,194</td>
<td>19,969</td>
<td>168,361</td>
</tr>
<tr>
<td>Music CDs</td>
<td>430</td>
<td>143</td>
<td>6,568</td>
</tr>
<tr>
<td>DVDs and Videos</td>
<td>1,761</td>
<td>120</td>
<td>15,878</td>
</tr>
<tr>
<td>Audio Books on CD</td>
<td>739</td>
<td>29</td>
<td>10,367</td>
</tr>
<tr>
<td>Downloadable eBooks</td>
<td>2,567</td>
<td>0</td>
<td>4,188</td>
</tr>
<tr>
<td>Downloadable Audio</td>
<td>762</td>
<td>0</td>
<td>3,033</td>
</tr>
<tr>
<td>Tom Orr Award art</td>
<td>0</td>
<td>0</td>
<td>69</td>
</tr>
<tr>
<td>Magazines/Newspapers</td>
<td>3,600 approx</td>
<td>3,600 approx</td>
<td>14,400 approx</td>
</tr>
<tr>
<td>CR-Roms/Software</td>
<td>0</td>
<td>37</td>
<td>1,000</td>
</tr>
<tr>
<td>Microforms</td>
<td>12</td>
<td>0</td>
<td>300 approx</td>
</tr>
<tr>
<td>TOTAL</td>
<td>26,065</td>
<td>23,878</td>
<td>224,164</td>
</tr>
</tbody>
</table>
BORROWERS
At the close of 2013, BCPL had 57,958 registered adult borrowers; 10,497 teens; and 14,845 children. At the close of 2011, BCPL had 56,303 adult borrowers; 9,930 teens; and 13,939 children registered.

Deposit collections were supplied for Columbus Health and Rehabilitation, Four Seasons, Miller’s Merry Manor, and Willow Crossing. Items were renewed on a monthly basis and refreshed approximately every six months. Total for materials loaned to these collections during 2013 was 14,156 compared to 13,378 in 2012.

BCPL continued to be part of the Indiana Reciprocal Borrowing coalition in 2013. Out-of-county residents from 9 participating libraries borrowed 20,581 BCPL items in 2013 compared to 12,216 items in 2012.

The PLAC (Indiana Public Library Access Card) fee for 2013 was $50.00. During 2013 PLAC users from 11 Indiana public libraries borrowed 20,581 BCPL items in 2013 compared to 12,216 items in 2012.

NEW SERVICES and PROGRAMS
New services and programs for 2013 included:
BCPL Twitter account
BCPL YouTube account
Collaboration on Wikipedia articles concerning BCPL
Database: A-Z World
Database: Cypress Resume
Database: Muzzy Languages for Children
Database: Value Line
Hoopla downloads and streaming of movies, television shows, music, audiobooks
Hope Branch Book Discussion Group
Nonprofit Resource Center at Main Library with assistance from Heritage Funds grant
NoveList Select component for online catalog searching enhancement
Overdrive direct eBook download to hand-held devices (no PC or laptop needed)
Program series: Anime/Manga Club (grades 7-12)
Program series: Craft it Up (grades 7-12)
Program series: Dungeons and Dragons (grades 7-12)
Program series: Games ‘n’ More (ages 5-12 years)
Program series: Girls with Game (girls in grades 4-6)
Program series: Kinect Kids (grades K-3)
Program series: Jr. Science Lab (ages 5-7 years)
Program series: Saturday Cinema for All Ages
Program series: Science Lab (ages 8-9 years)
Program series: Storybook Corner (ages 3-5 years)
Program series: Tiny Tales (ages 1 and 2 years)
Program series: Yu-Gi-Oh (grades 3-6 and grades 7-12)
Rock Star Startup Kit mini-grant
Teen Advisory Board (TAB)
Teen Reading Club separate from children’s ad adults’ clubs
Teen Services area at the main Library
Windows 8 monthly classes
Website redesign by Joust and switch to www.mybcpl.org domain
Zinio online magazines
EQUIPMENT and INFRASTRUCTURE UPGRADES

2013 equipment upgrades included:
- Air handler replacement in 1987
- Addition of the Main Library
- Drinking fountain at Hope Branch
- Expansion tank for HVAC system
- Library Plaza renovation – planning, public input, and construction during 2013
- Retaining wall and sidewalk maintenance at Hope Branch
- Roof replacement on the west 1/3 of Main Library
- ST Imaging ST ViewScan II System for microforms
- VoIP (Voice over Internet Protocol) telephone service
- Window base replacements at Hope Branch

SUBSCRIPTION DATABASES and DOWNLOADABLES


With the exception of Ancestry.com, Foundation Directory Online, Foundation Grants to Individuals, and Philanthropy In/Sight which allow only in-library use, all BCPL databases were available via barcode logins for home, school, and work computers as well as mobile devices.

Download services included Overdrive eBooks and eAudiobooks; Freegal music and music videos, Zinio magazines; and Hoopla collection including movies, television shows, music, and audiobooks. Freegal and Zinio downloads can be kept permanently by the user, while Overdrive and Hoopla downloads have expirations.

BCPL pays the registration and hosting fees for the website Historic Columbus Indiana and also provides server space in support of the Columbus Indiana Architectural Archives website.

BCPL WEBSITE USE

The new BCPL website www.mybcpl.org was designed by Joust Multimedia during 2013 and replaced www.barth.lib.in.us as of November 1, 2013. Hosting was moved from TLS to Joust.

EXtreMe Tracking and Google Analytics were used to track website statistics during 2013. The busiest month for BCPL website hits was June, and the least busy month was February. The average busiest hour was 3:00-3:59 pm, and the least busy hour was 4:00-4:59 am. The busiest day of the week was Monday, and the least busy day was Sunday.

There were 361,214 hits on BCPL’s home page during 2013 as compared to 357,275 hits in 2012. There were 138,057 unique visitors to the website in 2013 compared to 128,545 in 2012.

The average user stayed on the BCPL website for 3.1 minutes and visited an average of 3.48 pages before leaving BCPL for a connecting site such as Overdrive, the BCPL online catalog, a subscription database, or a non-BCPL affiliated page.
Extrapolating from four months of online catalog searching statistics, there were 93,729 visits to the online catalog during 2013 resulting in 485,391 searches. The average user stayed at the catalog page for 4.2 minutes.

66.93% of the website visitors used a Microsoft Explorer browser; 19.43% used Mozilla; 11.83% used mobile browsers; .22% used Opera; and all other browsers totaled 1.59%.

71.32% of the users arrived at the BCPL home page via a search engine; 28.62% clicked to BCPL from another website; and .06% clicked on a BCPL email link. Of the users who found the BCPL home page via a search engine, 80.13% of the hits came from a Google search; 11.00% from Bing; 8.14% from Yahoo, .4% from AOL; and .33% used another search engine.

Persons from 81 nations accessed the web site. USA users were 97.18% of the total, Japan hits comprised 1.34% of the total, and the other 79 nations totaling 1.48%.

TALKING BOOKS FOR THE BLIND AND PHYSICALLY CHALLENGED PERSONS

The Columbus Subregional served readers in Bartholomew, Clark, Crawford, Dearborn, Decatur, Floyd, Franklin, Harrison, Jackson, Jefferson, Jennings, Ohio, Ripley, Scott, Switzerland, and Washington counties of southeast Indiana.

With a collection of 38,836 titles the Columbus Subregional served 504 adults, 32 children, and 44 institutions during FY 2013 (October 1, 2012-September 30, 2013).

A total of 52,493 transactions were completed by the Columbus Subregional in cassette and thumb drive formats. Talking Books users also could download digital format titles directly from NLS-National Library Service for the Blind and Physically Handicapped. This download statistic is not counted in the Columbus Subregional totals.

FY 2013 funding from the Library Services and Technology Act grant distributed by the Indiana State Library totaled $75,000 for the Columbus Subregional.

COMMUNITY COLLABORATIONS and PARTNERSHIPS

Joint programs and participation with other organizations included:
Affordable Care Act enrollment sessions
AIA - American Institute of Architects Architectural Forum
Accelerated Reader AR-Children’s Books
Avant-Guide Cultural Tourism Trends & Strategies
Bartholomew County Clerk - Voter registration forms available
Bartholomew County Financial Literacy Coalition
Bartholomew County Genealogical Society
Bartholomew County Historical Society
Bartholomew County Oral Histories
Bartholomew County Purdue Health and Human Sciences Advisory Committee
Bartholomew County Youth Services Center
Bartholomew Reads Literacy Festival
Bartholomew Reads 8th Annual Literacy Festival
Bartholomew Reads Literacy Taskforce
BCSC Family School Partners
BCSC elementary schools media specialists - book talks and database training
COMMUNITY COLLABORATIONS and PARTNERSHIPS continued

BCSC Retired Teachers
CAMEO Board meeting – BCPL Resources
Caring Parents Run/Walk
Central Middle School “American Dream – Interactive Museum” Projects.
Century 21 Breeden Realty
CIAA – Columbus Indiana Architectural Archives
Citizens Alert for Columbus and Bartholomew County
Clifty Creek Elementary School Activities Fair
Columbus Area Arts Council
Columbus Area Chamber of Commerce
Columbus Area Chamber of Commerce Small Biz committee
Columbus Arts District Coalition teams
Columbus Chinese Association
Columbus Downtown Parking Study Committee
Columbus East High School – Library Collaboration
Columbus Indiana Architectural Archives – Housed Architectural Archives and staff
Columbus Indiana Architectural Archives Board of Directors
Columbus Learning Center
Columbus Mayor’s Design Team
Columbus North High School - English classes
Columbus North High School – Library Collaboration
Columbus North High School Digital Drop-In sessions
Columbus Parks and Recreation – Touch a Truck
Columbus Regional Hospital Books for Babies
Columbus Signature Academy – Lincoln School emergency evacuation site
Columbus Visitors Center Board of Directors and Executive Committee
Columbus Visitors Center Tour Guide Training
Community Book Read
Community Center of Hope
CSA New Tech Senior Project Panel Judge
Edge – Technology Benchmarks for Libraries
Every Child Ready to Read Consortium with BCSC Title I program.
Foundation for Youth
Foundation Center Network Days
Harrison College Advisory Board
Hauser Junior-Senior High School – Library Collaboration
Head Start – Columbus
Heritage Fund of Bartholomew County
historiccolumbusindiana.org sponsorship
Hoagy Carmichael event at Yes Cinema
Hope Chamber of Commerce
Hope Christmas of Yesteryear
Hope Civil War Days
Hope Community Halloween
Hope Economic Development Board
Hope EDIT Fund Advisory Committee
Hope Heritage Days
Hope Old Fashioned Independence Day
Hope Ride
Hope Town Square Halloween
Hope Walk
Human Rights Commission Essay Contest
Indiana Bureau of Motor Vehicles – Links to online forms provided at BMV request
COMMUNITY COLLABORATIONS and PARTNERSHIPS continued

Indiana Housing and Community Development Authority
Indiana Department of Revenue – Links to online forms provided at DOR request
Indiana University School of Public and Environmental Affairs (SPEA)
Indianapolis Museum of Art
Ivy Tech Microsoft Office Boot Camp
Ivy Tech Resource Center
KidsCommons
Letters About Literature competition judging
Library Associates’ FUNraiser
Lions Club Eyeglasses collection points at Main Library and Hope Branch
McDowell Family Literacy Festival
Magazine Club
Mill Race Center Investment Club
Mill Race Marathon - Half Marathon - 5K
Money Smart Week
NAACP – Voter registration at the Main Library
National Library Service phone conference for Talking Books providers
National Trust for Historic Preservation conference program at Main Library
Northside Middle School Community Book Discussion collaboration
159 Years of Bartholomew County History
100 Day Money Challenge
Our Heroes Tree – Bartholomew County veterans
Parking Study, Survey and Open House
PIE – Partners in Education
Purdue Extension Advisory Board
Purdue Extension Office – Block Party
Red Cross Blood Drive
San Souci computer classes
Skills to Succeed - Cummins and the Lincoln-Central Neighborhood Center
Sustained Dialogue - Interfaith Forum of Columbus.
Third House Sessions
Tots Reading Lots Spelling Bee
Treasure Hunters Antique Club
Tri County Business Expo
Turning Point Shelter
211 Services board
United Way of Bartholomew County
United Way of Bartholomew County Council for Youth Development
United Way of Bartholomew County Needs Assessment Review United Way Financial Stability Six Sigma Team
Taylorsville School Reading Night
University of Cincinnati School of Architecture and Design
US Internal Revenue Service – Forms online / Tax e-filing via library computers
Women’s Professional Development Conference & Conference Committee
Zonta Club of Columbus

CONTINUING EDUCATION / LEADERSHIP OPPORTUNITIES FOR STAFF

Staff members participated in these workshops, webinars, and conferences:
Access Services Branding
ADOLPLI (Administrators of Large Public Libraries in Indiana) semi-annual meetings
Affordable Care Act – Assisting Your Patrons
Affordable Care Act regulations
American Library Association Money Smart Week
CONTINUING EDUCATION / LEADERSHIP OPPORTUNITIES FOR STAFF
continued

Association for Library Service to Children Institute
Bookkeeping and Annual Report Workshop – State Board of Accounts, State Library
Broadband Summit at Indiana State Library.
Budget Workshop – Indiana State Board of Accounts
Gale Business Insights database training
Central Indiana Library Directors meetings
Chicago Fed – Money SMEary Week planning
Civic Engagement in Your Library Community - Book-to-Action Program and Toolkit
Columbus Economic Development Board Report on the Business Retention Survey
CompuTrain Conference and webinars
Cooperative Collection Network Days virtual conference
Council for Youth Development and United Way - Key Leaders Retreat
Creating a Culture of Innovation
Creating a Digital Media Space for Today's Teens
Creating a Makerspace Culture
Demographics Now database training
Digital Downloads training available for all staff
Digital Inclusion
Digipalooza - Overdrive's International User Group Conference for Partner Libraries
Discovery to Delivery IV Conference
Embedded Librarian
Every Child Ready to Read
facebook Tips and Tricks
Family Medical Leave Act (FMLA).
Federal Reserve Bank Boston Financial Literacy
Foundation Center database training
Gale Products update
Gateway (Department of Local Government Finance) forms online
Google Search Tips and Tricks training available for all staff
Good to the Last Word
GoodReads webinar
Health Literacy/Affordable Care Act and Libraries
Heritage Fund of Bartholomew County Board Workshop
Hoopla training available for all staff
Impact of an Ice cream Sundae
Indiana and federal employment laws and Fair Labor Standards Act
Indiana Arts Council Web Café
Indiana Center for the Book creation of a new book award selected by children
Indiana Library Federation Annual Conference
Indiana Library Federation Annual Conference Committee
Indiana Library Federation Assistant Directors Roundtable
Indiana Library Federation Bookmobile Round Table
Indiana Library Federation Children and Young People Annual Conference
Indiana Library Federation Children and Young People Roundtable
Indiana Library Federation District 3 annual conference
Indiana Library Federation District 4 annual conference (all staff)
Indiana Library Federation District 6 annual conference (all staff)
Indiana Library Federation Interlibrary Loan / Circulation Division
Indiana Library Federation Legislative Committee
Indiana Library Federation Legislative Day
Indiana Library Federation Legislative Forum
CONTINUING EDUCATION / LEADERSHIP OPPORTUNITIES FOR STAFF
continued

Indiana Library Federation Marketing Division Conference
Indiana Library Federation Public Library Association
Indiana Firefly committee
Indiana Secretary of State train-the-trainer session
Infopeople - Libraries and the Homeless
Innovations in Teen Spaces
INSirsi meeting of Indiana libraries using the Sirsi Dynix system
Inspired Reading: New Titles in Christian Fiction
Interlibrary Loan Custom Holdings training
Interlibrary Loan WorldShare Best Practices
John C. Maxwell Leadercast
Marketing Libraries: What the not-for-profits can learn from the lots-of-profits
Midwest Collaborative for Library Services (MCLS) annual meeting and conference
Midwest Collaborative for Library Services (MCLS) Regional Discussion
Money Smart Week@your library
Money Smart Week National Conference in Chicago
Money Smart Week Poverty Simulator
MOOCs (Massive Open Online Course)
Nonprofit Resource Center Grant
OCLC WorldShare (Interlibrary Loan) review team
Pinterest for Business
Public Libraries and the Homeless: Legal Issues
Reach Healthy Communities: Bartholomew County and the Affordable Care Act
Reader’s Advisory Training for Youth Librarians
Recorded Books Digital Gateway
Reference Service Models
Setting up WorldShare ILL Accounts
Sirsi Dynix Update on Blue Cloud Suite
Southeast Indiana Library Directors meetings
Southwest Indiana Youth Services Round Table Speed Networking
Storybook Boot Camp
Summer Reading Workshop at Indiana State Library
Sustained Dialogue IFFC
TASC (replacing GED)
Teen Summer Reading Program
Tess Gerritsen Indiana book tour planning
21st Century Literacy Days
United Way/Council for Youth Development retreat
United Way for a Collective Impact training seminar in Washington DC
United Way 211 Training
Using Evernote for Business
Value Line database training
VoIP phone system training available for all staff
WorldShare ILL Advisory Group
WorldShare ILL interface
WorldShare ILL migration and Best Practices for Interlibrary Loan.
WorldShare software testing
Young Adult Library Services Association (YALSA)

Elizabeth Booth Poor
January 17, 2014